

Akshay Verma

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PROFESSIONAL OVERVIEW

6 years of experience in .NET application development and production support, using .NET Core, MVC, C#, Entity Framework, SQL Server and React.js. Hands-on support of financial services platforms, payment operations and AWS-hosted environments.

SKILLS & OTHER

- Languages : C#, HTML, CSS, JavaScript, SQL
- Libraries and Frameworks : ASP.NET Core, MVC Core, Entity Framework, Web API, React.js
- Architecture : MVC (Model-View-Controller), RESTful API, Object-Oriented Programming (OOP), Microservices, Agile
- DevOps and API Tools : Git, Jira, Swagger, Postman, ServiceNow, CyberArk, Microsoft Power Automate, Appian, PeopleSoft (PSFT)
- Cloud and Operations : AWS (EC2), Production Support (L1/L2), Incident, Problem and Change Management, Access Provisioning

PROFESSIONAL EXPERIENCE

- Senior Software Engineer | Hexaware Technologies

Feb 2025 - Present

 - Provide L1/L2 production support for fund accounting and payment platforms across Prod, UAT, QA and Dev.
 - Run health checks on EC2-hosted servers via CyberArk and automate checks and alert mail with Power Automate.
 - Reconcile PeopleSoft payment data into the GPM platform and manage role-based access for Requester, BA, PA and PayOps.
- Senior Systems Engineer | Infosys

Apr 2022 - Feb 2025

 - Developed responsive web applications using React.js with .NET Core, C# and MVC on the backend.
 - Designed and integrated 5 RESTful APIs to streamline data exchange between frontend and backend.
 - Analysed on-premise application tech stacks ahead of an AWS migration, documenting dependencies and conflicts.
- Operations Executive | OPK e-services

Mar 2021 - Apr 2022

 - Built marketing campaigns using HTML, CSS, JS, and Dreamweaver, generating 500+ leads in 6 months.
 - Conducted A/B testing on service descriptions in high-performing emails, increasing open rates by 15% and click-through rates by 10%.
- Application Support Engineer | VastEdge

Feb 2020 - Mar 2021

 - Engineered and refined frontend user interfaces using React.js, improving user experience and reducing page load time by 25%.
 - Streamlined and accelerated Oracle Apex & SQL apps, cutting query time by 30% and boosting response time by 25%.
 - Integrated reusable components and UI libraries in React.js, resulting in a 30% faster development cycle for new features.

PROJECTS WORKED

- Production Support & Incident Management | ServiceNow, CyberArk, Power Automate, AWS EC2

Feb 2025

 - Support .NET Core and React.js apps across Prod, UAT, QA and Dev, covering access provisioning and health checks.
 - Connect to EC2-hosted servers through CyberArk; automate recurring checks and alert mail with Power Automate.
 - Manage incident, problem and change workflows end to end in ServiceNow, plus weekend environment refreshes.
- Payment Operations Support (GPM) | PeopleSoft, Appian, ServiceNow, CyberArk, SQL Server

Feb 2025

 - Reconcile PeopleSoft payment data into the Global Payment Management platform before funds are released.
 - Verify payment statuses and Appian records, and manage role-based access across Requester, BA, PA and PayOps.
- Cloud Migration Assessment | C#, .NET Core, SQL Server, AWS (EC2)

Jul 2024

 - Analysed the tech stack of on-premise .NET applications ahead of an AWS migration programme.
 - Documented frameworks, versions and dependencies, flagging compatibility conflicts before cutover.
 - Prepared application inventories and handover notes for the engineers executing the migration.
- Financial Banking Web Application | C#, .NET Core, MVC, Entity Framework, Web API, SQL Server, React.js

Dec 2022

 - Redesigned core web app with 18-member team, improving system performance by 18%.
 - Partnered with the frontend team to develop and integrate 8 APIs, resulting in a 2-second reduction in average response time.
 - Designed scalable modules with .NET Core & MVC, improving reliability by 15% and reducing downtime by 4%.

EDUCATION

- MBA - Marketing

Chandigarh University - Chandigarh

Jan 2022 - Jan 2024
- B.Tech - Computer Science and Engineering

Graphic Era Deemed to be University - Dehradun

Jul 2015 - Jun 2019

AWARDS AND CERTIFICATIONS

- Claude Certified Associate - Foundations

| Anthropic

Aug 2026
- AWS Certified Cloud Practitioner

| AWS

Dec 2024
- Global Agile Developer Certification

| Infosys

Nov 2022